



Illinois Energy Professionals Association

An organization of agents, brokers, and consultants.

Rules of Conduct and Ethics

1. ILEPA members shall comply with the rules and regulations of the Illinois Commerce Commission (ICC), including without limitation those licensure, disclosure, and marketing guidelines and rules pertaining to customer protection, as outlined in Section 16-115C of the Public Utilities Act.
2. ILEPA members shall disclose to customers, when a customer requests agency/brokerage/consulting services, all of its trade or commercial names, any agency relationships with energy suppliers, and its sources of compensation for the provision of agency/brokerage/consulting services.
3. ILEPA members agree that compensation will not be excessive as determined by the ILEPA Board and will be reasonable for the work performed.
4. ILEPA members will behave honestly, with integrity, and shall conduct themselves in a spirit of fairness during all interactions with clients and suppliers. ILEPA members shall neither imply nor state, in any manner whether written or verbal, that agency/brokerage/consulting services are “free” to any client.
5. ILEPA members will not provide false or misleading information in response to a request for information and bids from suppliers will always be shared truthfully with customers.
6. ILEPA members shall conduct themselves so as to command respect and confidence. They shall work in harmony with one another, with their clients, and retail energy suppliers, so as to uphold the integrity within the deregulated energy industry in Illinois.
7. ILEPA members must be fitted, by knowledge and experience, for the work they undertake. They must not endanger the interests of the public or their clients by attempting to handle projects for which they are not qualified, and for which they cannot find competent technical assistance.
8. ILEPA members shall not disseminate or use any form of agreement, advertising, or any printed matter that is harmful to the profession of the deregulated electric industry.
9. ILEPA members will be familiar with and shall comply with the ILEPA Bylaws, as published on www.ilepa.org.
10. As a qualified representative of my firm, by signing below, I represent that I will to the best of my ability, ensure the all employees and agents of my company are aware of and will comply with this code of conduct.

Accepted By: _____ **Company:** _____ **Date:** _____